

```
1
2
3
4
5
6 <script type="application/ld+json">
7 {
8   "@context": "https://schema.org",
9   "@type": "FAQPage",
10  "mainEntity": [{
11    "@type": "Question",
12    "name": "What is the return policy?",
13    "acceptedAnswer": {
14      "@type": "Answer",
15      "text": "Most unopened items in new condition and returned within <strong>90
16      days</strong> will receive a refund or exchange. Some items have a modified
17      return policy noted on the receipt or packing slip. Items that are opened or
18      damaged or do not have a receipt may be denied a refund or exchange. Items
19      purchased online or in-store may be returned to any store.<br /><p>Online
20      purchases may be returned via a major parcel carrier. <a
21      href='http://example.com/returns'> Click here </a> to initiate a return.</p>"
22    }
23  }, {
24    "@type": "Question",
25    "name": "How long does it take to process a refund?",
26    "acceptedAnswer": {
27      "@type": "Answer",
28      "text": "We will reimburse you for returned items in the same way you paid for
29      them. For example, any amounts deducted from a gift card will be credited back
30      to a gift card. For returns by mail, once we receive your return, we will
31      process it within 4-5 business days. It may take up to 7 days after we process
32      the return to reflect in your account, depending on your financial
33      institution's processing time."
34    }
35  }, {
36    "@type": "Question",
37    "name": "What is the policy for late/non-delivery of items ordered online?",
38    "acceptedAnswer": {
39      "@type": "Answer",
40      "text": "Our local teams work diligently to make sure that your order arrives
41      on time, within our normaldelivery hours of 9AM to 8PM in the recipient's time
42      zone. During busy holiday periods like Christmas, Valentine's and Mother's
43      Day, we may extend our delivery hours before 9AM and after 8PM to ensure that
44      all gifts are delivered on time. If for any reason your gift does not arrive
45      on time, our dedicated Customer Service agents will do everything they can to
46      help successfully resolve your issue. <br/> <p><a
47      href='https://example.com/orders/'>Click here</a> to complete the form with
48      your order-related question(s).</p>"
49    }
50  }, {
51    "@type": "Question",
52    "name": "When will my credit card be charged?",
53    "acceptedAnswer": {
54      "@type": "Answer",
55      "text": "We'll attempt to securely charge your credit card at the point of
56      purchase online. If there's a problem, you'll be notified on the spot and
57      prompted to use another card. Once we receive verification of sufficient
58      funds, your payment will be completed and transferred securely to us. Your
59      account will be charged in 24 to 48 hours."
60    }
61  }, {
62    "@type": "Question",
63    "name": "Will I be charged sales tax for online orders?",
64    "acceptedAnswer": {
65      "@type": "Answer",
66      "text": "Local and State sales tax will be collected if your recipient's
67      mailing address is in:
68      <ul><li>Arizona</li><li>California</li><li>Colorado</li></ul>"
69    }
70  }
71 ]}
72 </script>
```